

Terms of Trading

1. All goods will be charged at the price ruling at the time of despatch. We reserve the right to increase prices when we are charged higher prices without warning.
2. Retail Prices: these are our recommendations where a list price is not provided by the manufacturer. We work on an automatic % mark up (e.g. 20% on return for the retailer) which can produce illogical prices – 97p RRP which should be 99p, or £1.01 which should be 99p or £1.05.
3. Please amend as you see fit as our RRP's are for guidance only. We have recommended higher than our manufacturers RRP's for some confectionery so that margins are improved. All promotions and tobacco are non discountable.
4. All goods are deemed to comply with current Food Regulations.
5. No claims for shortage will be entertained after 24 hours.
6. No claim for alcoholic drinks or tobacco products will be entertained after delivery and these MUST be checked in presence of our driver. Failure to do this means any subsequent claim will not be considered.
7. Not signing or marking "unchecked" is not acceptable and no subsequent claim will be entertained under any circumstances.
8. The driver may only uplift goods with an authorised Credit Note or Uplift Note but any goods may be returned at time of delivery.
9. No credits will be given for Sugar or Provisions other than at the time of delivery.
10. All goods subsequently returned damaged/short dated must have been purchased within the four weeks previous to claim/ Credit Note date and the relevant Invoice number and date should be given with all claims.
11. Single items returned will be credit at 50% on their invoice value.
12. Our minimum delivery is 30 cases of non tobacco. We will accept orders below this level but will add a charge of £5.00.
13. Settlement terms are 7 days and payment is by Direct Debit.
14. Ownership of goods will not pass until payment has been made in full by the purchaser. We reserve the right to repossess any goods supplied by us or that we have reason to believe have been supplied by us, at any time, and to require right of entry to premises for this purpose when a customer is in default on payment times.
15. Interest on overdue accounts will be charged at Bank Rate plus 5%.
16. A returned or cancelled order, if already assembled, will be charged at £50. A charge of £50 will be made on each and every cheque or Direct Debit refused or returned by your bank for any reason.
17. We reserve the right to charge £60 for cages not returned by customers.
18. We reserve the right to withdraw membership at any time.
19. Promotional prices are valid only during the advertised promotional period